

GENERAL TERMS AND CONDITIONS

Rent of stay in mobile home or camping pitch.

Terms and conditions for rent : The rental shall only become effective with our approval and subsequent to reception of the rental contract duly completed and submitted with payment of the below amount: **25% down payment of the total amount of the rental + €20 for reservation fees.**

Availability of the rental, payment terms and conditions, warranty deposit, cancellation, related fees, etc:

* **Mobil home :** The rental shall be available as from the day of arrival prescribed by the lease agreement (from 4pm to 7pm) until the day of departure prescribed by the same agreement (between 8am and 10am). Cots and high chairs shall not be included in this payment amount. They may be rented with an additional payment and on reservation (depending on availability - see rates).

* **Camping pitch (max 6 persons) :** The rental shall be available as from the day of arrival prescribed by the lease agreement (from 2pm to 7pm) until the day of departure prescribed by the same agreement (before 12am). Remember to bring your extension cords (at least 40 m).

* **Any and all changes in the number or identity** of the persons initially prescribed by the rental contract must be indicated to our reception services the same day. Any and all rentals shall be for named persons and may under no circumstances be sublet or transferred.

* **Warranty deposit :** The reception services shall ask you for a warranty deposit the day of your arrival, payable by cheque or in cash. Deposit amounts : **€300 for rentals, (returned the day of departure if there is no damage and the property is in perfect condition) - €3 per pool bracelet.**

* **The tenant shall** be financially responsible for any cleaning of the rental. At the end of the stay, the rental shall be returned in a complete state of cleanliness. Should its condition be otherwise, **an amount of €95 shall be invoiced.**

* **Insurance :** We advise you to take out cancellation insurance permitting you to be reimbursed should an event impede you from carrying out your stay. It shall fall to caravan campers to take out insurance for their caravan, tent and/or equipment, as well as for their legal liability.

* **Cancellation :** In the event of cancellation on your part, the reservation fees shall be retained or you shall owe them to us as compensation for premature termination of the contract: :
- an amount equal to 25% of the total cost of the stay if you cancel more than 15 days before the prescribed date of your arrival;
- an amount equal to the total cost of your stay if you cancel less than 15 days before the prescribed date of your arrival, or if you do not appear as of this date.

Any and all cancellations shall be confirmed in writing. In the event of cancellation for reasons incumbent on the company managing the campsite, the customer shall obtain reimbursement of all amounts paid.

* **In the absence of a written message from the customer,** specifying that he or she must postpone the date of arrival, the

campsite pitch shall become available 24 hours subsequent to the arrival date prescribed by the rental contract, and the payment in full for the services shall remain required.

* **Stay delayed or shortened :** No reimbursement or reduction shall be granted in the event of a delayed arrival or early departure.

* **Options :** Options shall have no contractual value and may be cancelled without penalty on the part of either party, beyond a period of eight days, without confirmation.

* **Payment of the stay** Any and all stays shall be paid in full at the latest one month before the arrival date. Complete payment shall be due for any and all rentals taking place less than one month before the arrival date. The means of payment accepted shall be the following: cash, bank cheques, money orders, bank debit cards and bank transfer. Foreign cheques shall not be accepted.

* **The campsite's liability :** shall not be incurred in the event of theft, loss or damage of any nature (vehicle or other) during or subsequent to a stay; it shall also not be incurred in the event of a power outage or technical equipment service outage. For your personal coverage against theft, damage, or damage you may cause in the rentals, it is indispensable to ask your insurance company for a holiday accommodation extension on top of your residence insurance. Children shall be under the supervision of their parents.

* **Pool :** Access authorised to persons wearing trunks strictly reserved for swimming. Shorts and swimming shorts prohibited. Wearing of pool bracelets compulsory. Children under 10 years old must be accompanied by an adult.

* **Pet :** One animal per pitch is allowed (except 1st and 2nd category dogs) on presentation of their valid and up to date vaccination certificate + tattoo card. Under no circumstances shall pets remain alone at the campsite.

* **Vehicle :** a single vehicle per camping pitch or mobile home.

* **Visitors** shall be authorised from 9am to 9pm under the responsibility of their hosts, after their presence has been indicated to the reception services and after settlement, if applicable, of the prescribed payment. In any event, visitor vehicles shall be parked outside the campsite.

* **Noise or disturbance :** Circulation of motorised vehicles shall be limited to 10km/hour and shall be prohibited in the campsite between 11pm and 7am (entrances shall be closed during this period). Use of sound devices shall not be perceivable beyond the limits of each camping pitch. As from 11pm each must respect his or her neighbour's right to rest. Those responsible for noise or disturbance shall be expelled, without reimbursement.

* **Litigation :** In case of problem and after inform the customer service of the campsite, each one can to call at a mediator of consumption with the maximum period of one year from the date of the complaint with a letter with acknowledgment of receipt: Medicys, 73 boulevard de Clichy, 75009 PARIS 01.49.70.15.93 contact@medicys.fr

All guests shall be required to comply with the provisions of the campsite internal rules and regulations.